

## **Red Lion**

#### **Access Statement**

The Red Lion is steeped in over two hundred years of history and whilst we aim to meet the needs of all our guests there are some period features which might make access difficult for people with limited mobility and therefore our guest rooms are not suitable for wheelchair users.

#### **Pre-Arrival**

- The nearest railway station is Chippenham which is approx. 4 miles and a 10 minutes' drive away. Taxis are available at the station.
- The nearest bus stop is just a 50 yard stroll from the Red Lion, regular bus routes into and out of Chippenham town.
- There are several local taxi services that have accessible taxis if required; we can make a booking in advance for you.
- Brochures and menus can be provided in large print by prior arrangement.
- Our website www.wadworth.co.uk (enter Red Lion, Lacock in the pub finder section) provides pictures of our accommodation and further information about the services we provide.
- You can contact us by telephone or email. Please see the Contact Information section of this document for full details.

# **Arrival & Car Parking Facilities**

- Please advise us of your anticipated arrival time so that we can be sure to give you a warm welcome.
- To ensure your accommodation is ready we ask that guests do not normally arrive before 2pm. earlier arrival may, however, be possible by arrangement.
- We are more than happy to help you with your luggage and will collect it from your car and deliver it to your room if preferred.
- Ample car parking spaces to the rear of the property. Three side bays are allocated for guests/visitors with a disability.
- The car park is illuminated during the hours of darkness.

## **Main Entrance & Reception**

- Guests may enter the premises either by the main high street which has 1 step or the rear door which is on level ground, guests should note however if using this entrance there are a number of single steps inside the property.
- Guests are escorted to their rooms and facilities explained.



## Public Areas - Hall, Stairs, Landing, Corridors etc.

- Dining areas and bar are a mix of solid wood floor or flag stone flooring which due to the age of the building is uneven in places.
- Furniture is flexible and can be moved on request
- Full waitress service is available if requested
- Access to accommodation is via wide carpeted stair case with hand rail both sides.

# **Bedrooms & Sleeping Areas**

- All rooms are located on second floor
- The fire alarm is a continuously ringing bell, all rooms have evacuation procedures notices by door. If you require assistance for evacuating please notify us on arrival.
- We are happy to print out any literature or notices in large print if requested.
- Please notify us if you are assisted by a service dog so that we can make adequate arrangements.

#### **Additional Information**

The property is a grade listed building and leased from the National Trust

Tourist information leaflets are available for your perusal in the bar area

#### **Contact Details**

The Red Lion, High Street, Lacock, Chippenham, Wiltshire SN15 2LQ

Telephone: 01249 730456

Email: redlion@wadworth.co.uk

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement; however we welcome your feedback to continuously improve on the information we provide. If you require further assistance please contact on the details above.

